

# Area VI Agency on Aging 2011 Web Resource Directory

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Eastern Idaho Community Action Partnership helps at-risk individuals and families meet their basic needs and increase independence through support and education.

The Area VI Agency on Aging I&A program helps provide services for aging and disabled adults to achieve maximum self-sufficiency and independence.

I&A brings people and services together. Our goal is to connect clients to health and human service providers that cover a broad range of programs and services; From access to basic necessities, to the enhancement of personal and social growth, to create opportunities for people to reach their highest level of self-sufficiency and independence. These services may be provided by governmental agencies, health services, non-profit organizations, or an organization that provides a unique, specifically targeted or difficult to access service.

In collecting and maintaining information about programs, services, or providers listed in our data base, publications, and web site, we give first priority to information about services that are free, low cost or subsidized, and meet basic subsistence and survival related services. This may include other information and referral organizations. This does not imply endorsement or lack of endorsement for any included or excluded organization.

Brandon Pearson  
Information & Assistance  
Specialist

Andrea Leander  
Information & Assistance  
Specialist

¿se habla español?  
May 2011

Emily Hoyt, CIRS  
Director, Information & Assistance  
Outreach



Assistance. Advocacy. Answers on Aging.  
Area VI Agency on Aging

# Resource Directory

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## **ADULT DAY CARE**

Programs providing supervised care for dependent adults. Services may include activities, social interaction, exercise, as well as supervision of meals and medications.

Ashton Living Center .....208-652-7461 ext. 3  
700 North 2<sup>nd</sup> Street  
Ashton, ID 83420

Arrowpoint Assisted Living ..... 208-552-2860  
753 Lomax Street  
Idaho Falls, ID 83401

Countryside Assisted Living Center ..... 208-588-2600  
4433 Beaverland Road  
Mackay, ID 83251

Discovery Care Center ..... 208-756-8391  
600 Shanafelt  
Salmon, ID 83467

Idaho Falls Care & Rehab..... 208-529-0067  
3111 Channing Way  
Idaho Falls, ID 83404

Independence, Inc..... 208-524-0881  
1230 North Skyline Drive  
Idaho Falls, ID 83402

Life Care Center of Idaho Falls ..... 208-529-4567  
2725 East 17<sup>th</sup> Street  
Idaho Falls, ID 83406

Lily & Syringa..... 208-523-0302  
840 East 1<sup>st</sup> Street  
Idaho Falls, ID 83401

Lost River Living Center .....208-527-8207 ext. 117  
551 Highland Drive  
Arco, ID 83213

Pine brook Assisted Living Center ..... 208-745-0100  
636 East 1st South  
Rigby, ID 83442

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### ADULT DAY CARE cont...

Pinebrook of Idaho Falls..... 1140 Science Center Drive Idaho Falls, ID 83402	208-542-6856
Rexburg Nursing and Rehabilitation Center..... 660 South 2 <sup>nd</sup> West Rexburg, ID 83440	208-356-0220
Rigby Country Living Center..... 4202 East 300 North Rigby, ID 83422	208-745-9096
Safe Haven Assisted Living Center..... 183 East Oak Street Shelley, ID 83274	208-357-3589
Homestead of Saint Anthony..... 610 North Bridge..... St. Anthony, ID 83445	208-624-1088 208-201-4740
The Homestead of Rexburg..... 408 West Main Street..... Rexburg, ID 83440	208-351-8359 208-201-4740
The Homestead of Rigby..... 290 North 4064 East Rigby, ID 83442	208-745-6229
Turtle & Crane Assisted Living..... 1950 East 1 <sup>st</sup> Street Idaho Falls, ID 83401	208-529-8112
Friends & Family Assisted Living..... 185 Constellations Road Idaho Falls, ID 83402	208-227-0801

### ADVOCACY

Programs that seek to intercede on behalf of the elderly to ensure they receive benefits and services to which they are entitled.

AARP..... 2090 East Gentry Way, Suite 100 Meridian, ID 83642	208-286-0944 Toll Free:..... 866-295-7284
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### ADVOCACY cont...

Better Business Bureau.....	208-523-9754
453 River Parkway Idaho Falls, ID 83402 (Assists seniors on filing complaints. Senior fairs are held.)	
Disability Rights Idaho .....	208-232-0922
845 West Center C-107 Pocatello Idaho, 83204	
Elder Care Locator .....	800-677-1116
1730 Rhode Island Avenue NW, Suite #1200 Washington, DC 20036	
Idaho Care Line .....	211
450 West State Boise, ID 83702	Toll Free:..... 800-926-2588
Idaho Commission for the Blind & Visually Impaired .....	208-525-7028
550 2 <sup>nd</sup> Street, Suite 293 P.O. Box 52326 Idaho Falls, ID 83405 (Vocational Rehabilitation & Independent Living)	
Information & Assistance.....	208-522-5391
Area VI Agency on Aging/EICAP 1585 North Skyline (temporary location) P.O. Box 51098 Idaho Falls, ID 83405	
Legislative Information .....	800-626-0471
State House 700 West Jefferson P.O. Box 83270 Boise, ID 83702	
Taxpayers Against Fraud .....	202-296-4826
1220 19 <sup>th</sup> Street Washington, DC 20036	
Ombudsman for the Elderly .....	208-522-5391
Area VI Agency on Aging/EICAP 1585 North Skyline (temporary location) Idaho Falls, ID 83402	

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### **EDUCATION**

Programs providing formal and informal education for seniors.

AARP Driver Safety Program.....	208-529-6812
Idaho Falls Senior Center 535 West 21 <sup>st</sup> Street Idaho Falls, ID 83402 .....	Toll Free: 888-227-7669
Bonneville County Extension Office .....	208-529-1390
2925 Rollandet Idaho Falls, ID 83402	
Center for New Directions.....	208-524-3000 ext. 3363
Academic & Personal Counseling Eastern Idaho Technical College 1600 South 25 <sup>th</sup> East Idaho Falls, ID 83404	
Eastern Idaho Technical College .....	208-524-3000
1600 South 25th East Idaho Falls, ID 83404	
Idaho Commission for the Blind & Visually Impaired .....	208-525-7028
550 2 <sup>nd</sup> Street, Suite 293 P.O. Box 52326 Idaho Falls, ID 83405	
Information & Assistance .....	208-522-5931
Area VI Agency on Aging/EICAP 1585 North Skyline (temporary location) Idaho Falls, ID 83405	
Stevens-Henager College.....	208-522-0887
3200 Channing Way Idaho Falls, ID 83404	
University Place.....	208-282-7800
University of Idaho, Idaho State University and BYU-Idaho 1776 Science Center Drive Idaho Falls, ID 83402	

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## **EMPLOYMENT/TRAINING**

Programs providing senior employment services.

- Community Council of Idaho ..... 208-524-0980  
555 9<sup>th</sup> Street  
Idaho Falls, ID 83404  
(Mainly target Migrant & Seasonal workers therefore seniors must meet the criteria in order to be eligible for employment services. All seniors don't need to be a Migrant & Seasonal worker to have access to the food bank & receive assistance on utilities and rent on a monthly basis. These services are limited.)
- Idaho Department of Labor ..... 208-557-2500  
1515 Lincoln Road  
Idaho Falls, ID 83401  
Stacy Colburn 208-557-2500 ext. 3802
- LDS Employment Resource Services ..... 208-523-4880  
837 Park Avenue  
Idaho Falls, ID 83402
- Older Worker Program ..... 208-557-2500 ext. 3802  
Idaho Department of Labor  
1515 East Lincoln Road  
Idaho Falls, ID 83401
- Caribou / Targhee National Forest Service ..... 208-624-3151  
1405 Hollipark Drive  
Idaho Falls, ID 83401 (Don't provide programs for seniors)

## **FOOD SOURCES**

Programs that seek to meet the basic nutritional needs of the community by providing access to food products.

- City of Refuge ..... 208-552-5575  
840 Park Ave.  
Idaho Falls, ID 83402
- Community Council ..... 208-524-0980  
555 9<sup>th</sup> Street  
Idaho Falls, ID 83402
- Eastern Idaho Community Action Partnership (EICAP) ..... 208-522-5391  
1585 North Skyline (temporary location)  
Idaho Falls, ID 83405
- Fall Southern Baptist Church ..... 208-552-3098  
6070 South 15<sup>th</sup> East

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Idaho Falls, ID 83402  
Food Stamps..... 208-528-5800  
Department of Health & Welfare (must provide call back number)  
Self Reliance Unit  
150 Shoup Avenue, Suite #15  
Idaho Falls, ID 83402

Idaho Falls Community Food Bank.....primary number: 208-524-9935  
245 Placer secondary number: 208-390-1952  
Idaho Falls, Idaho 83402

Salvation Army..... 208-522-7200  
605 North Boulevard  
Idaho Falls, ID 83402  
(Office hours: Monday through Friday from 9:30 a.m. to 1:30 p.m.)

Soup Kitchen ..... 208-557-5750  
301 South Boulevard  
Idaho Falls, ID 83402

St. Vincent de Paul / Christian Ministries..... 208-528-9979  
433 May Street  
Idaho Falls, ID 83401

### **GROUP HOMES**

Programs providing an alternative living environment for individuals who are unable to live on their own.

Club, Inc..... 208-524-8616  
2001 South Woodruff #6  
Idaho Falls, ID 83404

Idaho Falls Group Homes..... 208-523-0053  
275 Ash  
Idaho Falls, ID 83405

New Beginning Community Living Home ..... 208-523-5371  
2105 Advocate Drive  
Idaho Falls, ID 83406

Northfork Developmental Services ..... 208-624-7781  
104 North Bridge Suite # 111 .....Fax: same as the number above  
Saint Anthony, ID 83445

Panorama Hills Living Center ..... 208-529-0928  
6488 Panorama Drive and 6245 Panorama Drive  
Idaho Falls, ID 83401



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### HEALTH EDUCATION INFORMATION

Programs designed to inform the public of existing or potential health issues.

American Cancer Society.....	208-785-0057
1795 West Broadway	Toll Free:..... 800-227-2345
Blackfoot, ID 83221	
American Diabetes Association	Toll Free:..... 800-342-2383
4380 SW Macadamia Ave. Suite #210	
Portland, OR 97239	
American Heart Association .....	208-384-5066
350 N. 9 <sup>th</sup> Street Suite #404	Toll Free:..... 800-242-8721
Boise, ID 83702	
American Red Cross – Eastern Idaho District.....	800-853-2570
330 Shoup Ave, Suite B	
Idaho Falls, ID 83402	
On Going Education for Diabetes .....	208-359-6524
Madison Memorial Hospital	
350 N. 1 <sup>st</sup> East	
Rexburg, ID 83440	
(This program is affiliated with Madison Memorial Hospital & Medicaid. Anyone who has Type 1 or Type 2 diabetes with a referral from a doctor is encouraged to be part of this program. This program also educates people who have insulin resistance and on weight management. There is a \$25 fee for insulin.)	
Rocky Mountain Poison & Drug Control.....	800-222-1222
Idaho Poison Center	
777 Bannock Street 0180	
Denver, CO 80204	
Speech & Pathology Audiology.....	208-282-4196
Idaho State University	
Campus Box 8116	
Pocatello, ID 83201	
(This regards the doctorate program)	
The Leukemia & Lymphoma Society .....	208-658-6662
2404 West Bank Drive #103	
Boise, ID 83705	

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### HEALTH EDUCATION INFORMATION cont...

Wellness Center .....	208-529-6700
Diabetes and Nutrition Out-Pt Education	
Eastern Idaho Regional Medical Center	
2860 Channing Way, STE 214	
Idaho Falls, ID 83404	

### HOME DELIVERY SERVICES

Specific services delivered to the homes of elderly or disabled individuals.

#### Grocery Home Delivery Services

A&A Market .....	208-527-8594
Arco, ID 83213	
(Will deliver hot meals)	
Broulim's Supermarket	
Rexburg, ID 83440.....	208-356-5416
(Will deliver hot meals)	
Rigby, ID 83442 .....	208-745-7771
Shelley, ID 83274 .....	208-357-0463
Dave's Jubilee .....	208-652-7771
Ashton, ID 83420	
(Will deliver hot meals)	
Ivie's IGA Foodliner.....	208-588-3361
Mackay, ID 83251	
Lamb's Foodtown.....	208-879-4456
Challis, ID 83226	
(Will deliver hot meals)	
Saveway Store.....	208-756-2822
Salmon, ID 83467	
(Will deliver hot meals)	

### PRESCRIPTION HOME DELIVERY SERVICES

B&B Drug Center .....	208-523-2277
Idaho Falls, ID 83402	
Broulim's Pharmacy.....	208-356-5416
Rexburg, ID 83440	
(Will deliver Tuesday & Wednesday only)	

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Ashton Community Pharmacy ..... 23 South 8 <sup>th</sup> Street #2 Ashton, ID 83420	208-652-3932
Corner United Drug ..... Driggs, ID 83422	208-354-2334
Highway Rexall Drug ..... Idaho Falls, ID 83402	208-522-8357
Falls Drug ..... St. Anthony, ID 83445	208-624-3202
Medicine Shoppe Pharmacy ..... Rexburg, ID 83440	208-356-4481
Mike's Pharmacy ..... Idaho Falls, ID 83402	208-525-8700
Teton Pharmacy & Home Health ..... Idaho Falls, ID 83402	208-529-3636
Village Square Pharmacy ..... Challis, ID 83226	208-879-4650

### **HOME HEALTH AGENCIES**

Programs providing medical and personal care to the elderly, disabled, ill or recuperating individuals in their home.

Absolute Home Care ..... 1120 Lincoln Road Suite D Idaho Falls, ID 83402	208-529-2577
Alliance Home Health, Hospice, and Assistance ..... 380 Walker Drive, Suite 100 Rexburg, ID 83440	208-359-9667
Alpine Health Group ..... 3470 Washington Parkway ..... Idaho Falls, ID 83404	primary number: 208-529-0800 secondary number: 208-524-6100
Assisting Hands Home Care ..... 440 East Elva Street Idaho Falls, Idaho 83401	208-525-9999

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### HOME HEALTH AGENCIES cont...

Aspen Home Health Care.....	208-529-0800
3470 Washington Parkway Idaho Falls, ID 83404 (Provides hospice care)	
Creekside Home Health & Hospice.....	208-528-8100
3686 Washington Parkway Idaho Falls, ID 83404	
Hearthside Home Health.....	208-756-6383
1403 Leadore Ave. Salmon, ID 83467	
Helping Hands Home Health .....	208-552-3222
1430 East 17 <sup>th</sup> Street, Suite B Idaho Falls, ID 83404	
Idaho Home Health & Hospice .....	208-528-2877
1910 Channing Way Idaho Falls, ID 83404	
Independence, Inc.....	208-524-0881
1230 North Skyline, Suite A Idaho Falls, ID 83405	
Lifestyle Home Care .....	208-522-1302
140 N. Woodruff Ave Idaho Falls, ID 83401	
Lifestyle Home Care.....	208-756-1349
102 South St. Charles Street Salmon, ID 83467	
Personal Home Care .....	208-588-2302
211 Elm Street Mackay, ID 83251	
	Toll Free:..... 866-588-2302
Personal Home Care Salmon .....	Toll Free: 866-588-2302
211 Elm Street Mackay, ID 83251	
Personal Home Care .....	Toll Free: 866-588-2302
1303 East Hwy 93 South Challis, ID 83226	

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Qualicare .....	208-542-1388
3539 Briarcreek, Suite A Idaho Falls, ID 83404	
Teton Valley Home Health .....	208-354-2259
120 East Howard Avenue Driggs, ID 83422	
Upper Valley Home Health .....	208-356-7280
280 East Maine Street Rexburg, ID 83440	
Western Visiting Nurses .....	208-522-3291
1400 Benton Idaho Falls, ID 83401	

### **HOMELESS SHELTERS**

Programs providing a temporary place to stay for people who have no permanent housing.

City of Refuge Men's Shelter .....	208-552-5575
840 Park Avenue Idaho Falls, ID 83402	
CLUB, Inc. ....	208-524-8616
2001 South Woodruff #6 Idaho Falls, ID 83404	
FAITH.....	208-522-1056
737 Cleveland Avenue, Apt. #1 Idaho Falls, ID 83402	
Haven Temporary Shelter.....	208-523-6413
2480 South Yellowstone Idaho Falls, ID 83402 (Emergency & transitional housing for men, women and children)	
Ruth House .....	208-522-1751
3130 South Yellowstone Idaho Falls, ID 83402 (Emergency & transitional housing for women and children)	
The Ark.....	208 552-6354
255 E Street Idaho Falls, ID 83402 (Emergency & transitional housing for men)	

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### **HOSPICE**

Programs providing a full range of supportive services for terminally ill individuals and their families while they are at the latter stages of a terminal illness.

Alliance Home Health, Hospice, and Assistance..... 208-359-9667  
380 Walker Drive, Suite 100  
Rexburg, ID 83440

Aspen Home Health & Hospice ..... 208-529-0800  
3470 Washington Parkway  
Idaho Falls, ID 83404

Creekside Home Health & Hospice..... 208-528-8100  
3686 Washington Parkway  
Idaho Falls, ID 83404

Hands of Hope Hospice & Home Health ..... 208-523-7441  
1379 E. 17th St.  
Idaho Falls, ID 83401

Hospice of Eastern Idaho..... 208-529-0342  
1810 Moran Street  
Idaho Falls, ID 83401

Hospice of Salmon Valley ..... 208-756-6122  
506 Van Dreff Street  
Salmon, ID 83467

Idaho Home Health & Hospice ..... 208-528-2877  
1910 Channing Way  
Idaho Falls, ID 83404

Rexburg Home Health & Hospice ..... 208-356-6688  
280 East Main Street  
Rexburg, ID 83440

### **HOSPITALS/MEDICAL CENTERS**

Medical institutions providing diagnostic and treatment services to individuals.

Behavioral Health Center (EIRMC) ..... 208-227-2100  
2280 East 25<sup>th</sup> Street  
Idaho Falls, ID 83404

Challis Area Health Center ..... 208-879-4351  
6111 Clinic Road  
Challis, ID 83226 (Clinic Hours: Monday – Friday 8:30 a.m – 5:30 p.m.)

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### HOSPITALS/MEDICAL CENTERS cont.....

Community Family Health Clinic .....	208-528-7655
2088 East 17 <sup>th</sup> Street Idaho Falls, ID 83404	
Eastern Idaho Regional Medical Center .....	208-529-6111
3100 Channing Way Idaho Falls, ID 83404	
Elks Rehabilitation Hospital .....	208-343-2583
600 North Robbins Road Boise, ID 83702	
Idaho Falls Surgical Center .....	208-529-1945
1945 East 17 <sup>th</sup> Street Idaho Falls, ID 83404	
Lost River Medical Center .....	208-527-8206
Out Patient Clinic .....	208-527-8285
551 Highland Drive Arco, ID 83213	
Madison Memorial Hospital .....	208-356-3691
450 East Main Rexburg, ID 83440	
Mountain View Hospital .....	208-557-2700
2325 Coronado Street Idaho Falls, ID 83404	
Salmon River Clinic.....	208-774-3565
110 Niece Ave .....	Fax: 208 – 774 - 3424
P.O. Box 129 Stanley, ID 83278 (Clinic hours: Monday – Thursday 10:00 a.m. – 3:00 p.m. Provides primary & emergency care)	
Steele Memorial Clinic.....	208-756-6212
805 Main Street Salmon, ID 83467	
Steele Memorial Hospital .....	208-756-4291
203 South Daisy Salmon, ID 83467	
Teton Valley Hospital.....	208-354-2383
120 East Howard Avenue	

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Driggs, ID 83422

Veterans Administration Medical Center ..... 208-422-1000  
500 West Fort Street  
Boise, ID 83702

### **IN-FACILITY RESPITE**

Respite care within a facility providing an overnight break for the caregivers for a certain amount of time based on the need.

Ashton Living Center ..... 208-652-7461  
700 North 2<sup>nd</sup> Street  
Ashton, ID 83420

Good Samaritan Society Idaho Falls Village ..... 208-523-4795  
840 East Elva Street  
Idaho Falls, ID 83401

Idaho Falls Care & Rehab..... 208-529-0067  
3111 Channing Way  
Idaho Falls, ID 83404

Life Care Center of Idaho Falls ..... 208-529-4567  
2725 East 17<sup>th</sup> Street  
Idaho Falls, ID 83406

Lily & Syringa..... 208-523-0302  
840 East 1<sup>st</sup> Street  
Idaho Falls, ID 83401

Lincoln Court Retirement Community ..... 208-529-3456  
850 Lincoln Drive  
Idaho Falls, ID 83401

Lost River Living Center..... 208-527-8207  
551 Highland Drive  
Arco, ID 83213

Parkwood Meadows Assisted Living..... 208-523-7800  
1885 Parkwood Street  
Idaho Falls, ID 83401



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### IN-FACILITY RESPITE cont...

Pinebrook Assisted Living Center ..... 636 East 1 <sup>st</sup> South Rigby, ID 83442	208-745-0100
Pinebrook of Idaho Falls..... 1140 Science Center Drive Idaho Falls, ID 83402	208-542-6856
Rexburg Nursing & Rehabilitation Center ..... 660 South 2 <sup>nd</sup> West Rexburg, ID 83440	208-356-0220
Rigby Country Living Center..... 4202 East 300 North Rigby, ID 83442	208-745-9096
No Place Like Home Assisted Living..... 679 Troy Idaho Falls, ID 83402	208-528-6851
The Homestead of Saint Anthony..... 610 North Bridge St. Anthony, ID 83445	208-624-1088
The Gables Senior Living..... 1405 Curlew Drive Ammon, ID 83406	208-535-0090
The Homestead of Rexburg..... 408 West Main Street Rexburg, ID 83440	208-351-8359
The Homestead of Rigby ..... 290 North 4064 East Rigby, ID 83442	208-745-6229
Turtle & Crane Assisted Living..... 1950 East 1 <sup>st</sup> Street Idaho Falls, ID 83401	208-529-8112
Valley Assisted Living Center- Idaho Falls ..... 2705 East 17 <sup>th</sup> Street Idaho Falls, ID 83406	208-522-4044

## Resource Directory

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### IN-HOME ASSISTANCE

Programs providing assistance in performing routine household and non-medical personal care activities for elderly individuals and couples to help them sustain independent living.

ABC Home Care, Inc..... 208-525-6105  
841 Chamberlain  
Idaho Falls, ID 83401

Absolute Home Care..... 208-529-2577  
1120 Lincoln Rd. Suite D  
Idaho Falls, ID 83402

Caring Hearts ..... 208-232-0287  
3480 East Center Street  
Pocatello, ID 83201

Helping Hands Home Health ..... 208-552-3222  
1430 East 17<sup>th</sup> Street, Suite B  
Idaho Falls, ID 83404

Home Helpers of Eastern Idaho..... 208-406-2380  
P.O. Box 84  
Pocatello, ID 83204

Independence, Inc..... 208-524-0881  
1230 North Skyline, Suite A  
Idaho Falls, ID 83405

Lifestyle Homecare ..... 208-756-1349  
102 South St. Charles Street  
Salmon, ID 83467

Lifestyle Homecare ..... 208-522-1302  
140 North Woodruff  
Idaho Falls, ID 83404

Personal Home Care ..... Toll Free: 866-588-2302  
1303 East Hwy 93 South  
Challis, ID 83226

Personal Home Care ..... 208-588-2302  
211 Elm Street  
Mackay, ID 83251  
Toll Free:..... 866-588-2302

Personal Home Care – Salmon ..... Toll Free: 866-588-2302  
211 Elm Street  
Mackay, ID 83251

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### IN-HOME ASSISTANCE cont...

Qualicare ..... 208-542-1388  
3539 Briarcreek, Suite A  
Idaho Falls, ID 83404

Valley Assisted Living Center- Idaho Falls ..... 208-522-4044  
2705 East 17<sup>th</sup> Street  
Idaho Falls, ID 83401

### IN-HOME RESPITE

Programs providing a full-time caregiver time away to relieve the stress of caring for a homebound person.

Absolute Home Care..... 208-529-2577  
1120 Lincoln Rd. Suite D  
Idaho Falls, ID 83402

Assisting Hands Home Care..... 208-525-9999  
440 East Elva Street  
Idaho Falls, ID 83401

Caring Hearts ..... 208-232-0287  
3480 East Center Street  
Pocatello, ID 83201

Helping Hands Home Health ..... 208-552-3222  
1430 East 17<sup>th</sup> Street, Suite B  
Idaho Falls, ID 83404

Lifestyle Homecare ..... 208-756-1349  
102 South St. Charles Street  
Salmon, ID 83467

Lifestyle Homecare ..... 208-522-1302  
140 North Woodruff  
Idaho Falls, ID 83404

Personal Home Care ..... Toll Free: 866-588-2302  
1303 East Hwy 93 South  
Challis, ID 83226

Personal Home Care ..... Toll Free: 866-588-2302  
211 Elm Street  
Mackay, ID 83251

## Resource Directory

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Qualicare ..... 208-542-1388  
3539 Briarcreek, Suite A  
Idaho Falls, ID 83404

### **INSURANCE ASSISTANCE/INFORMATION**

Programs providing a variety of supportive service for the elderly who need assistance in completing, filing and/or appealing decisions with regards to insurance claims.

Information & Assistance ..... 208-522-5391  
Area VI Agency on Aging/EICAP ..... Toll Free 800-632-4813  
935 E Lincoln Rd.  
Idaho Falls, ID 83401

Qualis Health..... 800-488-1118  
720 Park Boulevard, Suite 120 TDD..... 800-251-8890  
Boise, ID 83712 (Protects the healthcare rights of Medicare beneficiaries) 877-290-4346

Senior Health Insurance Benefits Advisors (SHIBA) ..... 208-236-6044  
353 North 4<sup>th</sup> Suite 200 Toll Free: ..... 800-247-4422  
Pocatello, ID 83201

### **LEGAL SERVICES**

Programs that offer advice and guidance regarding legal matters.

Better Business Bureau..... 208-523-9754  
453 River Parkway  
Idaho Falls, ID 83401

Community Council of Idaho ..... 208-524-0980  
555 9<sup>th</sup> Street  
Idaho Falls, ID 83402

Idaho Industrial Commission-Rehab Division..... 208-525-7248  
1820 East 17<sup>th</sup> Street, Suite 300  
Idaho Falls, ID 83404

Idaho Legal Aid Services ..... 208-524-3660  
482 Constitution Way, Suite 101  
Idaho Falls, ID 83402

## Resource Directory

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### **LEGAL SERVICES cont....**

Idaho Senior Legal Hotline.....	866-345-0106
Free legal information and advice	
Idaho Volunteer Lawyer Program .....	800-221-3295
525 West Jefferson P.O. Box 895 Boise, ID 83701	
Immigration & Naturalization.....	1-800-870-3676
1185 South Vinnell Way Boise, ID 83709	
Information & Assistance.....	208-522-5391
Area VI Agency on Aging/EICAP 1585 North Skyline (temporary location) P.O. Box 51098 Idaho Falls, ID 83405	
No Call List (no telephone solicitation law) .....	800-432-3545
P.O. Box 83720 Boise, ID 83702-1001	
Office of Attorney General.....	208-334-2400
700 West Jefferson Street 2 <sup>nd</sup> floor Boise, ID 83702	
Office of Consumer Protection.....	800-432-3545
954 West Jefferson Street 2 <sup>nd</sup> floor .....	208-334-2424
Boise, ID 83702	
TERO Tribal Employment Rights Ordinance .....	208-478-3700
50 North Widowville Road / Building 91 Fort Hall, ID 83203	

### **MENTAL/EMOTIONAL HEALTH**

Programs assisting those individuals who exhibit clinically significant behavioral or psychological problems or patterns that are typically associated with emotional distress.

*Note: Within the Area VI Agency on Aging service area there are providers for mental and emotional health. For a complete and recently updated list that includes providers who accept Medicare and Medicaid, contact the Department of Health and Welfare at 528-5791.*

## Resource Directory

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### **RECREATION**

Programs providing recreational activities, games or sports for the elderly.

Wes Deist Aquatic Center..... 208-612-8111  
149 7<sup>th</sup> Street  
Idaho Falls, ID 83401

Idaho Falls Parks & Recreation ..... 208-612-8480  
520 Memorial Drive  
Idaho Falls, ID 83402  
(May refer seniors to the Senior Center regarding recreational activities, games, or sports)

Idaho Falls Public Library ..... 208-612-8460  
457 Broadway  
Idaho Falls, ID 83402

Radio Reading Service ..... 208-524-6170  
P.O. Box 3540  
Idaho Falls, ID 83402

Retired Eagles Activity Club (REAC) ..... 208-524-6274  
277 Broadway  
Idaho Falls, ID 83402

Rexburg City Parks & Recreation ..... 208-359-3020  
City Hall  
35 North 1<sup>st</sup> East  
Rexburg, Idaho 83440

YMCA..... 208-523-0600  
155 North Corner Avenue  
Idaho Falls, ID 83402

### **RESIDENTIAL/ASSISTED LIVING**

Residential facilities, apartments, and/or planned communities designed to enable elderly individuals or couples to live independently with a variety of supportive services.

Antelope Creek Living Center ..... 208-588-2700  
3668 West 3700 North  
Moore, ID 83255

Arrowpoint II Assisted Living ..... 208-524-6320  
757 Lomax  
Idaho Falls, ID 83401

## Resource Directory

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### RESIDENTIAL/ASSISTED LIVING cont...

Bonaventure Senior Living..... 4000 South 25th East Idaho Falls, ID 83404	208-522-1591
Countryside Living Center..... 4433 Beaverland Road P.O. Box 239 Mackay, ID 83251	208-588-2600
Discovery Care Center..... 600 Shanafelt Street Salmon, ID 83467 (Skilled nurses are available)	208-756-8391
Fairwinds/Sandcreek..... 3310 Valencia Drive Idaho Falls, ID 83404	208-542-6200
Friends and Family Assisted Living Center..... 185 Constellations Road Idaho Falls, ID 83402	208-227-0801
Golden Pines - Rural Assisted Living Facilities, LLC..... 235 North 4200 East Rigby, ID 83442	208-745-7454
Good Samaritan Society Idaho Falls Village..... 840 East Elva Idaho Falls, ID 83401	208-523-4795
Heritage Homes..... 3685 Highway 33 Rexburg, Id 83440	208-356-7667
Homestead Assisted Living Center Inc..... Carriage House 408 West Main Street Rexburg, Idaho 83440	208 656-8942
Lily & Syringa..... 840 East 1 <sup>st</sup> Street Idaho Falls, ID 83401	208-523-0302

## Resource Directory

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### RESIDENTIAL/ASSISTED LIVING cont...

Lincoln Court Retirement Community .....	208-529-3456
850 Lincoln Drive Idaho Falls, ID 83401	
Monticello Assisted Living .....	208-522-1922
3550 Potomac Way Idaho Falls, ID 83404	
Mountain Valley Assisted Living .....	208-529-1818
3840 East Sunnyside Road Ammon, Idaho 83406	
Mount Vernon Assisted Living .....	208-528-0467
3620 Potomac Way Idaho Falls, ID 83404	
Peak Village .....	208 522-4711
1035 Curlew Drive Ammon Idaho, 83406	
Pine Brook Assisted Living Center .....	208-745-0100
636 East 1st South Rigby, ID 83442	
Pine Brook of Idaho Falls .....	208-542-6856
1140 Science Center Drive Idaho Falls, ID 83402	
Renaissance Assisted Living .....	208-354-0261
655 Valley Center Drive Driggs, ID 83422	
Rigby Country Living Center .....	208-745-9096
4202 East 300 North Rigby, ID 83442	
Safe Haven Assisted Living .....	208-357-3589
183 East Oak Street Shelley, ID 83274	
Safe Haven Homes of Challis Assisted Living .....	208 879-3030
1050 Clinic Road North 1610 Clinic Road North (mailing address) Challis, Idaho 83226	



## Resource Directory

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### **RESIDENTIAL/ASSISTED LIVING cont...**

The Homestead of St. Anthony .....	208-624-1088
610 North Bridge St. Anthony, ID 83445	
Teton House.....	208-359-2478
555 South 3 <sup>rd</sup> West Rexburg, ID 83440	
Teton Valley Residential Care Homes, Inc.....	208-787-2861
73 West 900 South Victor, ID 83455	
The Gables Senior Living.....	208-535-0090
1405 Curlew Drive Ammon, ID 83406	
The Gardens of Rigby Assisted Living & Memory Care .....	208-681-5664
144 Stockham BLVD Rigby, ID 83442	
The Homestead of Rexburg.....	208-656-8942
408 West Main Street Rexburg, ID 83440	
The Homestead of Rigby .....	208-745-6229
290 North 4064 East Rigby, ID 83442	
Turtle & Crane Assisted Living.....	208-522-8580
1950 East 1 <sup>st</sup> Street Idaho Falls, ID 83401	
Valley Assisted Living Center- Idaho Falls .....	208-522-4044
2705 East 17 <sup>th</sup> Street Idaho Falls, ID 83402	

### **SENIOR HOUSING**

Elk Creek Apartments .....	208-529-3595
1960 Martha Avenue Idaho Falls, ID 83404	

## Resource Directory

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Lost River Senior Housing.....	208-522-5391
Eastern Idaho Community Action Partnership 555 South Water Arco, ID 83213	
Mountain Falls Apartments.....	208-524-9910
1275 South Woodruff Avenue Idaho Falls, ID 83404	
Riverside Senior Housing.....	208-529-0224
Eastern Idaho Community Action Partnership .....	208-522-5391
450 J Street Idaho Falls, ID 83402	
South Fremont Senior Housing .....	208-522-5391
Eastern Idaho Community Action Partnership 835 West Main St. Anthony, ID 83445	
Teton View Senior Housing.....	208-524-3633
Eastern Idaho Community Action Partnership.....	208-522-5391
1550 Teton View Lane Idaho Falls, ID 83402	

### **SKILLED NURSING FACILITIES**

Inpatient health care facilities that provide 24 hour skilled nursing care.

Ashton Living Center Home .....	208-652-7461
700 North 2 <sup>nd</sup> Street Ashton, ID 83420	
Discovery Care Center .....	208-756-8391
600 Shanafelt Salmon, ID 83467	
Eastern Idaho Regional Medical Center – Transitional Care Unit.....	208-529-7690
3100 Channing Way Idaho Falls, ID 83404	
Good Samaritan Society Idaho Falls Village .....	208-523-4795
840 East Elva Street Idaho Falls, ID 83401	
Idaho Falls Care & Rehab.....	208-529-0067
3111 Channing Way Idaho Falls, ID 83404	

## Resource Directory

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Idaho State Veteran's Home .....	208-236-6340
1957 Alvin Ricken Drive Pocatello, ID 83201	
Life Care Center of Idaho Falls .....	208-529-4567
2725 East 17 <sup>th</sup> Street Idaho Falls, ID 83406	
Lost River Living Center .....	208-527-8207
551 Highland Drive Arco, ID 83213	
Rexburg Care and Rehabilitation Center .....	208-356-0220
660 South 2nd West .....	Fax: 208-356-9699
Rexburg, ID 83440	

### **SUBSIDIZED HOUSING**

Programs that make rental housing more available to low-income individuals through state and federal programs.

B&H Apartments .....	208-756-4918
701 Imperial Way # 3C Salmon, ID 83467	
Bitter-root Park .....	208-756-4979
310 Catherine Lane Salmon, ID 83467	
Brenchley Apartments .....	208-356-0048
350 West 5 <sup>th</sup> South 430 3 <sup>rd</sup> West (mailing address) Rexburg, ID 83440 (Senior & disabled housing only)	
Challis Apartments .....	208 879-4351
2388 Eastview Drive Challis, Idaho 83226	
Colonial Hamberto Fuentes .....	208-374-5763
100 Polston Dubois, ID 83423	
Donegal Apartments (West Tisbury) .....	208-359-6188
455 West 5 <sup>th</sup> South Rexburg, ID 83440	

## Resource Directory

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### SUBSIDIZED HOUSING cont...

Elk Creek Senior Living Apartment .....	208-529-3595
1960 Martha Ave Idaho Falls, ID 83404	
Garfield Apartments.....	208-522-4022
530 North Fanning Idaho Falls, ID 83402	
Homestead Apartments.....	208-768-2742
171 N. Railroad St. Leadore, ID 83464	
Lost River Senior Housing.....	208-522-5391
EICAP Senior & Disabled Housing E555 South Water Street Arco, ID 83213	
Madison Park Apartments .....	208-356-6272
166 North 5 <sup>th</sup> West Rexburg, ID 83440	
Market Lake Townhouses.....	208-522-5391
EICAP Family Housing 679 North 2880 East Roberts, ID 83444	
Meadowview Apartments.....	208-745-6505
375 Farnsworth Way, Apt # 13 (Manager's unit) Rigby, ID 83442 (Family housing only)	
Mountain Falls Apartments.....	208-524-9910
Senior Housing 1275 South Woodruff Ave Idaho Falls, ID 83404	
Garden Apartments .....	208-624-7146
723 North Radio Road St. Anthony, ID 83445	

## Resource Directory

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### **SUBSIDIZED HOUSING cont...**

Redstone Apartments .....	208-879-2728
HC 63 Box 1709-25 Challis, ID 83226	
Rexburg Plaza Apartments.....	208-356-7181
430 West 5 <sup>th</sup> South Rexburg, ID 83440	
Riverside Senior Housing .....	208-522-5391
450 J Street Idaho Falls, ID 83402	
Rosslare Senior Apartments .....	208 227-0584
1085 Hoopes Ave Idaho Falls, Idaho 83404	
Sandcreek Apartments .....	208-522-6500
1250 Ashment Avenue Idaho Falls, ID 83404	
Saturn Apartments.....	208-529-9418
740 Saturn Avenue Idaho Falls, ID 83402	
South Brenchley Apartments .....	208-356-0048
Senior & Disabled Housing 350 West 5 <sup>th</sup> South Rexburg, ID 83440	
South Fremont Senior Housing .....	208-522-5391
Eastern Idaho Community Action Partnership 935 West Main St. Anthony, ID 83445	
Teton View Apartments.....	208-745-9097
410 Annis Highway Rigby, ID 83442 (Senior housing only)	
Teton View Senior Housing.....	208-524-3633
Eastern Idaho Community Action Partnership 1550 Teton View Lane Idaho Falls, ID 83402	

### **SUBSIDIZED HOUSING cont...**

## Resource Directory

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The Homestead Apartments..... Highway 28 Leadore, ID 83464	208-768-2742
Twin Pines Manor ..... EICAP Family Housing ..... 160 North 1 <sup>st</sup> West Rexburg, ID 83440	208-356-7236 208-522-5391
Village Apartments – Mud Lake ..... 1080 East 1500 North Terreton, ID 83450	208-356-7786
Village Community Garden Apartments..... Elderly & Disabled Housing 121 North Center Rexburg, ID 83440	208-356-6062
Village Garden Apartments ..... 701 Cherry Street Ashton, ID 83420	208-624-7146
Wagon Wheel Apartments ..... 460 West 7 <sup>th</sup> South Rexburg, ID 83440 (Office hours: Monday – Friday 8:00 a.m. – 12:00 p.m. to apply for subsidized housing)	208-356-5041
Willow Tree Apartments ..... Ammon-Lincoln & 1 <sup>st</sup> Street Idaho Falls, ID 83404	208-523-2138

### **SUPPORT GROUPS**

Groups of individuals who share a common problem and who meet on a voluntary basis for mutual support.

Addictive and Compulsive Behaviors Support Group ..... 544 Fir Shelley, ID 83274	208-529-5276
AdvoCare (paralysis) ..... 4154 East 100 North Rigby, ID 83442	208-745-1005

### **SUPPORT GROUPS cont...**

## Resource Directory

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AIDS Foundation..... 801-487-2100  
1408 South 1100 East Hot Line:..... 800-366-2437  
Salt Lake City, UT 84105

Alcoholics Anonymous ..... 208-524-7729  
Idaho Falls, ID 83404  
(Locations for meetings vary. Most of this information is found in Eastern Idaho Sobriety Magazine)

Alzheimer's and Dementia Support Group..... 208-522-1591  
Bonaventure of Idaho Falls  
4000 South 25<sup>th</sup> East  
Idaho Falls, ID 83404

Alzheimer's Support Group..... 208-523-4795  
840 East Elva  
Idaho Falls, ID 83401

Caregiver's Support Group..... 208-522-5391  
Area VI Agency on Aging/EICAP  
1585 North Skyline (temporary location)  
P.O. Box 51098  
Idaho Falls, ID 83402

Compassionate Friends Group ..... 208-524-4042  
Idaho Falls, ID 83402  
(Ask for Debbie Schaeffer)

Connections Support Group for the Mentally Ill..... 208-521-9437  
Trinity United Methodist Church  
237 North Water Avenue  
Idaho Falls, ID 83402

Easy Breathers Club @ EIRMC..... 208-529-6195  
(Pulmonary Rehab)  
3100 Channing Way  
Idaho Falls, ID 83404

Epilepsy Foundation of Idaho ..... 208-529-3580  
570 2nd St.  
Idaho Falls, ID 83402

### **SUPPORT GROUPS cont...**

Family Council..... 208-356-0220  
660 South 200 West  
Rexburg, ID 83440  
(No Alzheimer support group)

## Resource Directory

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Family Support Group.....	208-529-5276
Sunnyside LDS Church Building 3195 Holmes Avenue Idaho Falls, ID 83404	
Family to Family Classes .....	208-523-2394
Sponsored by the National Alliance for the Mentally Ill BHC Conference Room Idaho Falls, ID 83404	
Grandparents Raising Grandchildren Support Group .....	208-522-5391
Area VI Agency on Aging/EICAP 1585 North Skyline (temporary location) P.O. Box 51098 Idaho Falls, ID 83402	
Grief Support Group .....	208-529-0342
1810 Moran Idaho Falls, ID 83401	
Grief and Loss Support Group.....	208-403-3487
Mountain View Hospital 2325 Coronado Street Idaho Falls, ID 83404	
Grief and Loss Support Group.....	208-523-7800
Parkwood Assisted Living 1885 Parkwood Street Idaho Falls, ID 83401	
HELP, Inc.....	208-522-5545
1465 Hoopes Avenue Idaho Falls, ID 83402	
Hospice Foundation of America (HFA) .....	800-854-3402
1710 Rhode Island Avenue NW Suite # 400 Washington, DC 20036 (Helps individuals locate support groups)	



## Resource Directory

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### **SUPPORT GROUPS cont...**

Multiple Sclerosis Support Group .....	208-522-4439
2001 South Woodruff Idaho Falls, ID 83404 (Ask for Bonnie)	
Muscular Dystrophy Association .....	208-327-0107
6485 W Interchange Lane Boise, ID 83704 (Office hours: Monday – Friday 9:00 a.m. – 5:00 p.m.)	
On Going Education for Diabetes .....	208-359-6524
450 East Main Rexburg, ID 83440	
Ostomy Support Group.....	208-529-6700
3200 Channing Way, Suite A-202 Idaho Falls, ID 83404	
Parkinson’s Support Group .....	208-529-8063
3100 Channing Way Idaho Falls, ID 83404	
Suicide Survivor’s Support Group.....	208-227-2100
3100 Channing Way Idaho Falls, ID 83404	

### **TAX ASSISTANCE**

Programs assisting individuals with tax benefits.

AARP Tax Aid .....	208-390-1952
939 South 25th Street Suite # 107.....	
Idaho Falls, Idaho 83406	
Bonneville County Tax Assistance.....	208-529-1320
Circuit Breaker 547 North Capital Avenue Idaho Falls, ID 83402 (Assists individuals in property taxes)	
Idaho State Tax Commission.....	800-972-7660
800 Park Blvd. Boise, ID 83702	
Internal Revenue Service (IRS) .....	208-523-8041

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1820 East 17<sup>th</sup> Street  
Idaho Falls, ID 83404

Toll Free: ..... 800-829-1040

### **TRANSPORTATION**

Programs providing basic transportation and special arrangements for the elderly.

Always in Time ..... 208-524-6351  
3454 Summit Run  
Idaho Falls, ID 83404

Eagle Rock Transportation ..... 208-552-8016  
4105 North Haroldson Drive  
Idaho Falls, ID 83401

Greyhound Bus Lines ..... 208-522-0912  
..... Toll Free: 800-231-2222

Summit Transportation ..... 208-745-6997  
3888 East 200 North  
Rigby ID, 83442

Lost River Area Transit ..... 208-588-2600  
P.O. Box 239 ..... Toll Free: 877- 503 - 4261  
Mackay, ID 83251 (Only provides medical trips. Must call 24 – 48 hours in advanced for appointments.)

Salt Lake Express ..... 208-522-0912  
1358 North Highway 33  
Rexburg, ID 83440

SOS Transportation Service ..... 208-542-2333  
601 West 19th Street  
Idaho Falls, ID 83401

### **TRANSPORTATION cont....**

South Fremont Senior Citizens ..... 208-624-3458  
420 North Bridge, Suite D  
St. Anthony, ID 83445 (limited transportation for meals and medical)

South Lemhi Senior Citizens ..... 208-756-4974  
53 Hayden Creek Road  
P.O. Box 21  
Lemhi, ID 83465 (limited transportation for meals and medical)

Summit Transportation ..... 208-552-1442  
3888 East 200 North

## Resource Directory

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Rigby ID, 83442

TRPTA (Targhee Regional Public Transportation Authority)  
1810 West Broadway ..... 208-529-1489  
Idaho Falls, ID 83402

TRPTA Outreach Sites

Driggs, ID 83422 ..... 208-354-2240  
Rexburg, ID 83440..... 208-356-9033  
Salmon, ID 83467 ..... 208-756-2191  
(Only provide door-to-door service in these cities)

William Cobbley Senior Citizens..... 208-879-6338  
P.O. Box 997 ..... 208-879-2724  
Challis, ID 83226 (limited transportation to meals and medical)

### **URGENT CARE CENTERS**

Programs which are available seven days a week that provide walk-in treatment services for people who have minor illnesses or injuries.

Ammon Medical & Urgent Care ..... 208-529-2828  
3456 East 17<sup>th</sup> Street  
Idaho Falls, ID 83406

Community Care of Idaho Falls  
2725 Channing Way..... 208-525-8448  
765 South Utah ..... 208-525-2600  
Idaho Falls, ID 83402  
(Clinic hours: Monday – Saturday 8:00 a.m. – 9:00 p.m. Sunday 8:00 a.m. – 8:00 p.m.)

Community Care of Rexburg ..... 208-359-1770  
72 East Main Street  
Rexburg, ID 83440

Community Care of Rigby ..... 208-745-8747  
167 East 1<sup>st</sup> South..... Fax: 208 – 745 - 9396  
Rigby, ID 83442  
(Clinic hours: Monday – Saturday 8:00 a.m. – 8:00 p.m. Closed Sunday)

Idaho Urgent Care..... 208-542-9111  
740 South Woodruff Avenue  
Idaho Falls, ID 83404  
(Clinic hours: Monday – Saturday 8:00 a.m. – 8:00 p.m. Sunday 10:00 a.m. – 4:00 p.m.)

Mountain View Ready Care ..... 208-542-7000  
919 South Utah Avenue  
Idaho Falls, ID 83402

## Resource Directory

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(Open 24 hours at Channing Way 7 days a week and every holiday)

### **VETERAN SERVICES**

Department of Veterans Affairs .....	800-827-1000
805 West Franklin Street Boise, ID 83702	
Idaho State Veteran's Home .....	208-334-5000
320 Collins Road Boise, ID 83702	
Military Affairs Committee .....	208-523-1010
630 West Broadway Idaho Falls, ID 83402	
TRICARE Senior Pharmacy Program .....	877 – 363 - 1303
VA Clinic .....	208-232-6214
1651 Alvin Ricken Drive Pocatello, ID 83201 (Clinic hours: Monday – Friday 8:00 a.m. – 4:00 p.m.)	
VA Nursing Home .....	208-236-6340
1957 Alvin Ricken Drive Pocatello, ID 83201	

### **VOLUNTEER OPPORTUNITIES**

Community Agencies that have positions within their organizations for people who are willing to offer their services.

AARP Information Center .....	866-295-7284
2090 E Gentry Way Suite 100 Meridian, ID 83642	
Foster Grandparents Program .....	208-785-8454
700 East Alice P.O. Box 400 Blackfoot, ID 83221	
Haven Temporary Shelter .....	208-522-5391
Eastern Idaho Community Action Partnership 1585 North Skyline (temporary location) Idaho Falls, ID 83405	
Head Start Program .....	208-522-5391

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Eastern Idaho Community Action Partnership  
1585 North Skyline (temporary location)  
Idaho Falls, ID 83405

Mutual Self-Help Housing..... 208-522-5391

Eastern Idaho Community Action Partnership  
1585 North Skyline (temporary location)  
Idaho Falls, ID 83405

Retired & Senior Volunteer Program (RSVP) ..... 208-522-5391

Area VI Agency on Aging/EICAP  
1585 North Skyline (temporary location)  
Idaho Falls, ID 83402

Senior Health Insurance Benefits Advisors (SHIBA) ..... 208-236-6044

Department of Insurance  
353 North 4rth Suite 200  
Pocatello, ID 83201  
(Office hours: Monday – Friday 8:00 a.m. – 5:00 p.m.)

Volunteer Ombudsman Improving Care for our Elders (VOICE)..... 208-522-5391

Area VI Agency on Aging/EICAP  
1585 North Skyline (temporary location)  
Idaho Falls, ID 83402  
(Improving care for our Elders)

### **Inclusion / Exclusion Policy**

*The Area VI Agency on Aging I&A program helps provide services for independent or dependent adults to achieve maximum self-sufficiency and independence.*

*I&A brings people and services together. Our goal is to connect clients to health and human service providers that cover a broad range of programs and services, from access to basic necessities to the enhancement of personal and social growth to create opportunities for people to reach their highest level of self-sufficiency and independence. These services may be provided by governmental agencies, health services, non-profit organizations, or an organization that provides a unique, specifically targeted or difficult to access service.*

*In collecting and maintaining information about programs, services, or providers listed in our data base, publications, and web site, we give first priority to information about services that are free, low cost or subsidized, and meet basic subsistence and survival related services. This may include other information and referral organizations. This does not imply endorsement or lack of endorsement for any included or excluded organization.*

Providers will be listed in the Area VI I&A resource directory if they:

- Provide services to the community in at least one of the categories defined in the AIRS/INFOLINE taxonomy of Human Services.

## Resource Directory

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- Are certified or licensed by the appropriate levels of government where such provisions for such certification and licensing exist.
- Are in compliance with any established, applicable local, state, or federal laws and regulations.
- Provide service without regard to race, color, religion, or national origin.

Providers will be excluded from the Area VI I&A resource directory if they:

- Have their certification or license revoked by a level of government.
- Have their certification and/ or organizational membership revoked by a recognized group of peers who set professional standards.
- Exhibit a pattern of failing to respond in a timely and satisfactory manner to client complaints reported to and identified by Aging Information Specialists.
- Any organization / provider that deny services based on color, race, religion, gender, sexual orientation, ancestry, nationality or any other basis not permitted by law whose services are divisive or discriminatory.

### Disclaimer

- 1.) Non-responsibility for the quality of services contained in the resource database.
- 2.) Non-endorsement of the services contained in the database.
- 3.) Area VI Agency on Agency I&A services do not guarantee and/or recommend resources contained in the I&A resource directory.

### ADULT DAY CARE – (in facility)

Programs providing supervised care for dependent adults. Services may include activities, social interaction, exercise, as well as supervision of meals and medications.

- 1.) Inclusion – All Adult Day Care centers within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

### ADVOCACY

Programs that seek to intercede on behalf of the elderly and disabled to ensure they receive the benefits and services to which they are entitled.

- 1.) Inclusion – Groups related to protecting the rights of senior and disabled together with our targeted populations.
- 2.) Exclusion – 0

### EDUCATION

Programs providing formal and informal education for seniors and the disabled.

- 1.) Inclusion – Providers who disseminate information to seniors, disabled persons and caregivers.
- 2.) Exclusion - 0

### EMPLOYMENT/TRAINING

Programs providing senior employment services.

- 1.) Inclusion – Employment/training providers within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

### FOOD SOURCES

Programs that seek to meet the basic nutritional needs of the community by providing access to food products.

- 1.) Inclusion – All not-for profit resources within the AAA Area VI nine county service areas.
- 2.) Exclusion – General area restaurants and grocery stores that do not deliver.

### GROUP HOMES

## Resource Directory

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Programs providing an alternative living environment for individuals who are unable to live on their own.

- 1.) Inclusion – Medicaid approved within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

### **HEALTH EDUCATION INFORMATION**

Programs designed to inform the public of existing or potential health issues.

- 1.) Inclusion – Programs that disseminate information specific to health issues.
- 2.) Exclusion – 0

### **HOME DELIVERY SERVICES**

Specific services delivered to the homes of elderly or disabled individuals.

- 1.) Inclusion – Grocery stores, pharmacies and other business providing delivery service within the AAA Area VI nine county service areas.

- 2.) Exclusion – 0.

### **HOME HEALTH AGENCIES**

Programs providing medical and personal care to the elderly, disabled, ill or recuperating individuals in their home.

- 1.) Inclusion – Agencies that are within the AAA Area VI nine county service area.
- 2.) Exclusion – Those who do not serve AAA Area VI.

### **HOMELESS SHELTERS**

Programs providing a temporary place to stay for people who have no permanent housing.

- 1.) Inclusion – Homeless shelters within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

### **HOSPICE**

Programs providing a full range of supportive services for terminally ill individuals and their families while they are at the latter stages of a terminal illness.

- 1.) Inclusion – Hospice providers within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

### **HOSPITALS/MEDICAL CENTERS**

Medical institutions providing diagnostic and treatment services to individuals.

- 1.) Inclusion – General hospitals and health clinics within the AAA Area VI nine county service area.
- 2.) Exclusion – Specialty Clinics and doctors' offices.

### **IN-FACILITY RESPITE**

Respite care within a facility providing an overnight break for the caregivers for a certain amount of time based on the need.

- 1.) Inclusion – Licensed facilities that provide service within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

### **IN-HOME ASSISTANCE**

Programs providing assistance in performing routine household and non- medical personal care activities for elderly individuals and couples to help them sustain independent living.

- 1.) Inclusion – Providers within the AAA Area VI nine county service area.
- 2.) Exclusion – Providers that are not bonded and insured.

### **IN-HOME RESPITE**

Programs providing a full-time caregiver time away to relieve the stress of caring for a homebound person.

- 1.) Inclusion – Providers within the AAA Area VI nine county service area.
- 2.) Exclusion – Providers that are not bonded and insured.

### **INSURANCE ASSISTANCE/INFORMATION**

## Resource Directory

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Programs providing a variety of supportive service for the elderly, disabled and caregivers who need assistance in completing, filing and/or appealing decisions with regards to insurance claims.

- 1.) Inclusion – Non-profit assistance providers.
- 2.) Exclusion – Insurance companies and agents / private for profit.

### **LEGAL SERVICES**

Programs that offer advice and guidance regarding legal matters.

- 1.) Inclusion – Non-profit legal referral services.
- 2.) Exclusion – Private for profit

### **MENTAL/EMOTIONAL HEALTH**

Programs assisting those individuals who exhibit clinically significant behavioral or psychological problems or patterns that are typically associated with emotional distress.

- 1.) Inclusion – \*see below
- 2.) Exclusion – \*see below

*\*Note: Within the Area VI Agency on Aging service area there are providers for mental and emotional health. For a complete and recently updated list that includes providers who accept Medicare and Medicaid, contact the Department of Health and Welfare at 528-5791.*

### **RECREATION**

Programs providing recreational activities, games or sports for the elderly and disabled.

- 1.) Inclusion – On going recreation and activities within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

### **RESIDENTIAL/ASSISTED LIVING**

Residential facilities, apartments, and/or planned communities designed to enable elderly individuals or couples to live independently with a variety of supportive services.

- 1.) Inclusion – Licensed Assisted Living facilities within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

### **SENIOR HOUSING**

Facilities that provide housing to the aging and disabled.

- 1.) Inclusion – Senior/disabled housing facilities within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

### **SKILLED NURSING FACILITIES**

Inpatient health care facilities that provide 24 hour skilled nursing care.

- 1.) Inclusion – Licensed 24/7 care facilities within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

### **SUBSIDIZED HOUSING**

Programs that make rental housing more available to low-income individuals through state and federal programs.

- 1.) Inclusion – Subsidized housing facilities within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

### **SUPPORT GROUPS**

Groups of individuals who share a common problem and who meet on a voluntary basis for mutual support.

- 1.) Inclusion – Support Groups for the aging, disabled and for those who are grandparents raising grandchildren and other relative caregivers within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

### **TAX ASSISTANCE**



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Programs assisting individuals with tax benefits.

- 1.) Inclusion – Non-profit tax assistance programs within the AAA Area VI nine county service areas.
- 2.) Exclusion – For profit

### **TRANSPORTATION**

Programs providing basic transportation and special arrangements for the elderly.

- 1.) Inclusion – Local and regional transportation providers that serve the aging and disabled populations within the AAA Area VI nine county service area.
- 2.) Exclusion – Municipal airlines

### **URGENT CARE CENTERS**

Programs which are available seven days a week that provide walk-in treatment services for people who have minor illnesses or injuries.

- 1.) Inclusion – Urgent care centers within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

### **VETERAN SERVICES**

- 1.) Inclusion – All Veterans Service providers.
- 2.) Exclusion – 0

### **VOLUNTEER OPPORTUNITIES**

Community Agencies that have positions within their organizations for people who are willing to offer their services.

- 1.) Inclusion – Not-for profit
- 2.) Exclusion – 0

**Any additions and / or corrections to the Senior Resource Directory would be appreciated. Please contact the Area VI Agency on Aging at (208) 522-5370 extension 1014.**